

# govCMS DRUPAL SERVICES PANEL

The panel can be used by Australian Government, state or territory government, local government, Commonwealth educational institutions and other government bodies.

1.

## choose

base your choice on your statement of requirements

### what's on offer

#### buy a skill set

engage suppliers with specific skill sets

#### buy a service package

buy fixed-price packages

#### mix n match

buy services from both on one single contract

access the service catalogue on the govCMS website

### what's not

- ✗ service packages not found in the services catalogue
- ✗ partial delivery of a service package with multiple providers
- ✗ development of non-Drupal websites
- ✗ user research and content editing and writing that's not a Drupal project

not all suppliers offer all of the skill sets, you can choose to buy services from a range of suppliers

2.

## approach



suppliers quote for your project including a draft work order, or statement of work

buyers can seek to negotiate cheaper rates.

3.

## evaluate

buyers make their own value for money assessment of each quote received

6% admin fee charged to the supplier by Finance

the supplier has the choice to absorb this cost within their pricing, or pass this on to the buyer



4.

## prepare a contract



buyer sends the draft contract to Department of Finance



Department of Finance sends approval to buyer



buyer sends the contract to their selected supplier



supplier signs and returns a copy to the purchasing agency



buyer signs and sends a copy back to the supplier



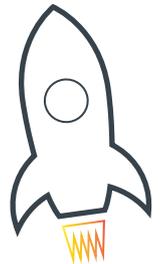
both buyers and supplier send copies of contracts to Department of Finance

5.

## project kick off

it's the responsibility of the buyers to manage the delivery and acceptance of the services defined in the contract

your contractual and legal relationship is with the chosen supplier, not with govCMS or the Department of Finance



6.

## project finish

if your project includes migration to govCMS hosting, either SaaS or PaaS your project may not be finished. The Department of Finance manages the SaaS platform and is responsible for coordinating the upload, configuration and launch of all new websites

agencies using govCMS hosting must have an active subscription and will be assigned a govCMS account manager



WELCOME

if you've just migrated an existing site, or launched a new site with us, it's great to have you on board