# Correction Correction

Please wait and mute your mic we will start at approximately 10:35 am (AEDT)

### Innovating with GovCMS| Welcome

#	Agenda Item	Length (m)
1	Welcome	2.5
2	Walkthrough of GovCMS website	20
3	Women in IT panel	30
4	If you had one wish what would it be?	15
5	Questions	10
6	Celebrations	10
7	Closing remarks	2.5



### GovCMS website

- The GovCMS website has always been seen as the front door to GovCMS the first port of call for information and contact points
- The site also serves a working example of what can be done on your platform the GovCMS website is hosted on and powered by GovCMS
- An exercise in opportunity for us to demonstrate what can be done for those working on or considering our platform

### The opportunity

- As part of user research sessions, customer feedback and considerations with modern online offerings and programme capacity, opportunities exist to improve
- Considerations for self-service, where possible to better inform our existing and potential customers
- More user friendly information for consumption, where introductory information is better targeted to our audience mix and push points to relevant further reading through user journeys

### Introducing

- An initial drop in our Beta suite to assist in your GovCMS journey
- Self service tools to assist in estimating costs and eligibility
- A more consumable Product and Services Guide the offerings in our Drupal Services Panel
- A stream of information around updates and improvements to the material

### We've got 3 initial areas in Beta

- 1. The first stage of self service tools we want to share
- 2. An initial drop of "How Do I" material, intended for those wanting high level information in process
- 3. Calls to action for the community to get involved with suggestions, providing feedback and getting involved in future user research sessions

There's also a Coming attractions space listed, our next hit list of material headed to the Beta region of the site. Watch this space!

### Where does this go

- That's dependent on you, the community!
- We're looking to introduce more information and features that help the community, but we need to know what you want
- We want feedback, we want suggestions, we want to make it easier
- We want to get these, and other needs of the community, out of Beta and further integrated into the website

### Let's take a look...

### Women in IT panel

### **Question for panel members**

What sparked your interest in a career in IT and what led you to work on GovCMS?



Our panellists all have extensive and diverse experience working on GovCMS. What has been one of your most memorable GovCMS experiences?

### **Question for panel members**

What do you find challenging about being a women in IT working with or on GovCMS? What do you find challenging about managing or working on a website and what did you implement to overcome it?

### **Question for panel members**

Looking back on your career with GovCMS, what is one of the ingredients to your recipe for success you would pass on to a new starter beginning a career in IT or on a GovCMS project?

### If you had one wish what would it be...?





### Celebration time – Community Awards Early bird award





## Celebration time – Community Awards GovCMS community give-back champion



### Celebration time – Community Awards Pulling a rabbit out of a hat champion





### Celebration time – Community Awards Secret Service Award



### Celebration time – Community Awards Most thought provoking question of the week...

### Any questions?





#### Use GovTEAMS meeting chat



Or send to govcms@finance.gov.au

Subject: Innovating with GovCMS Question

### govcms@finance.gov.au



govcms.gov.au

### Thank you for joining us