

Australian Government

**Department of Finance** 

Ministerial and Parliamentary Services

# The MaPS website and GovCMS

A brief overview Who is MaPS

The journey to GovCMS Challenges, roadblocks, opportunities

Bespoke and (some) self service A case for PaaS

The future Where to from here?

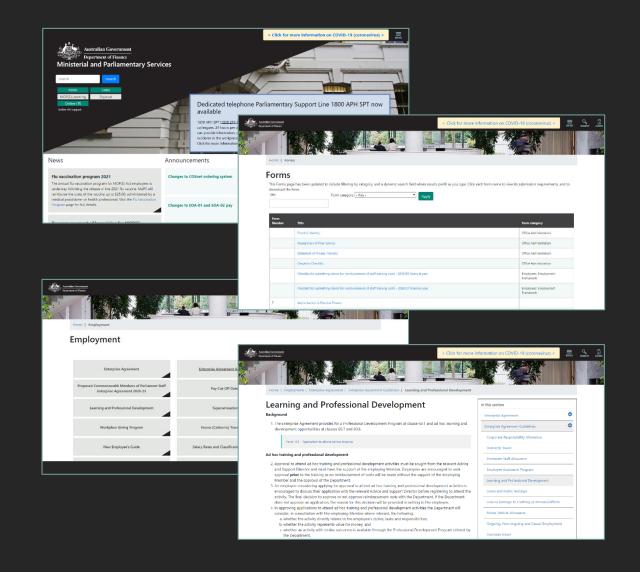
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#### A brief overview

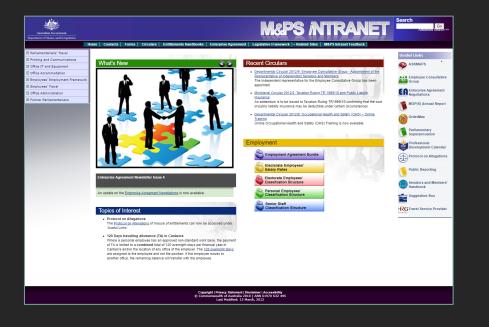
- MaPS is Ministerial and Parliamentary Services
- MaPS is part of the Department of Finance
- MaPS, while part of Finance, is a customer of GovCMS like external agencies – no special treatment

## The MaPS website

- MaPS website: <u>https://maps.finance.gov.au</u>
- Primary audience and focus is for the members of Parliament and their offices
- Website seen as handbook covering relative functions and supporting material for guidance, training and other relevant information



### The journey to GovCMS

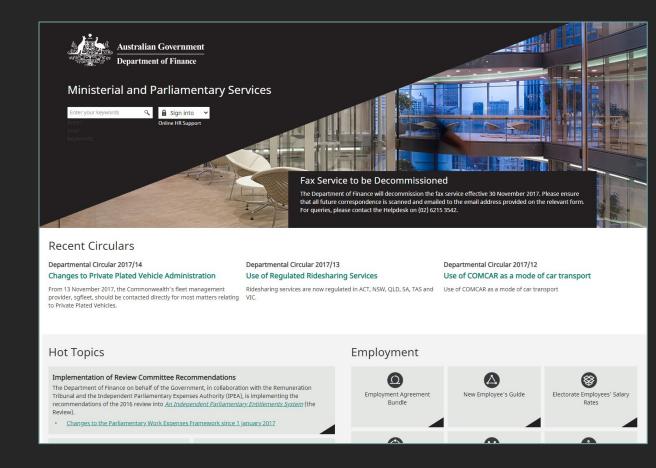


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October 2017

## The journey to GovCMS

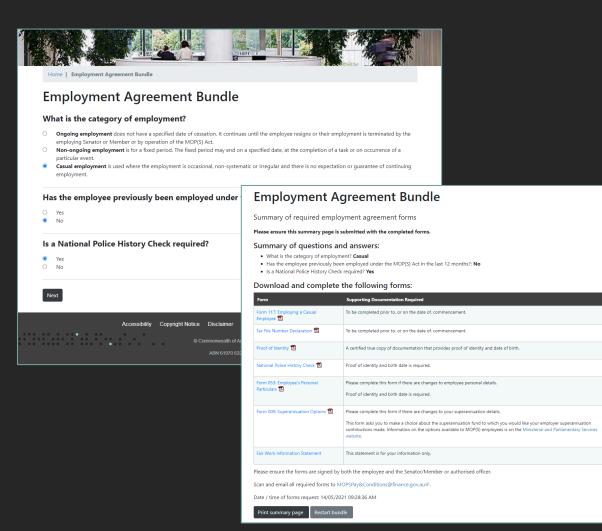


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- Looking through the website, most material over the current and previous iterations have been content and informational
- 95% of the site fits the mould of GovCMS SaaS
- However, some legacy products that weren't part of the initial website release needed some love and needed to be brought into the site itself for consistency, along with their platform being end of life
- These tools provide self service functionality and assist customers of MaPS to be more informed or have detail and decision
- Because of the nature of these tools and what they achieve, there are custom built modules and functionality to support these offerings

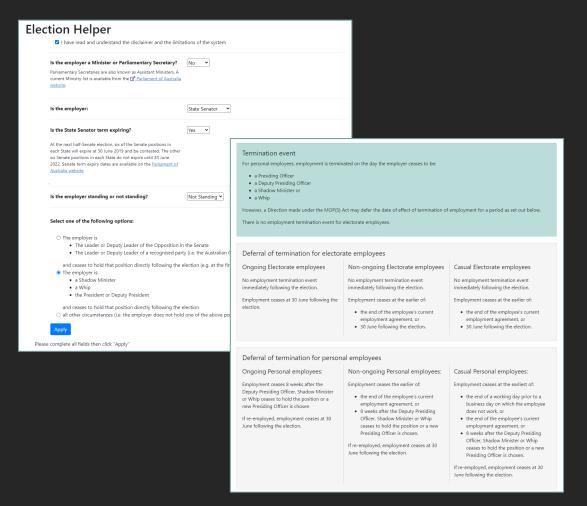
#### Employment Agreement Bundle

- Based on the different employment type and previous roles (if any) worked
- Lists out relevant forms based selected inputs
- Keeps it simple in its execution and output
- Keeps it contextually focused for those looking to bring in employees and fill out the right paper work the first time



#### **Election Helper**

- The nature of elections can determine and change the employment status for staff working to Members of Parliament
- Used for staff working in offices to determine what happens in situations such as a Parliamentarian not standing in an election, or not retaining their seat after an election
- Because of the mix of employee roles and the variety of conditions, being able to ask simple questions and get targeted responses online provides more detail and can be accessed 24/7



#### **Entitlements Estimator**

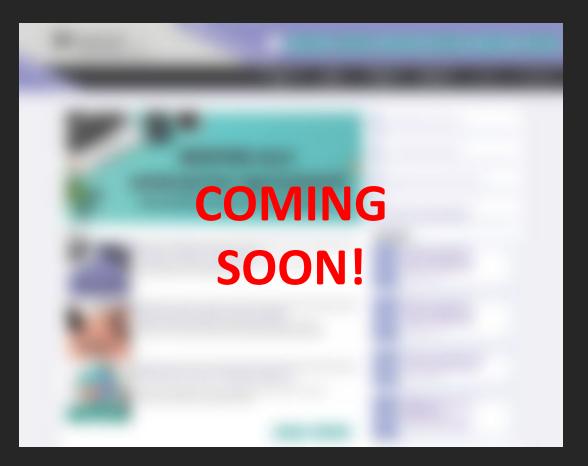
- Based on conditions and pay points as defined in the MaPS Enterprise Agreement
- Scale of conditions, allowances and other material within the employment agreement creates confusion when determining eligibility
- The estimator provides more surety and clear and obvious questions to the audience to determine and generate an end estimate

Personal Details			
Full Name	John Name	Used for printing purposes only	
Employment Type	Casual     Non-ongoing     Ongoing     Ongoing - on leave without pay from a public set	ctor agency	
Are you on probation?	O Yes No		
Hours and Salary			
Hours per week	38	38 hours is considered Full Time.	
Employee Type	Senior Staff	·	
Classification paid	Senior Adviser 1	Final Entitlements Estimator	
Paypoints	Paypoint 1 (\$133,060)	The following is an estimate of final entitlements due to you on cessation (excluding outstanding salary and other adjustments), based on the information	
Are you receiving a Parliamentary Staff	u receiving a you have supplied. Hentary Staff Error the numorese of this estimate tax calculations (index otherwise stated) are based on the rate of 47%. The actual tax calculations is the state of the state of 47%.		
Allowance (PSA)?	Yes	on individual financial circumstances. Refer to the Australian Taxation Office for more	
Annual Leave		Name: John Name	
		Employment Status: Ongoing	
Your fortnightly payslip pro Leave balance.	ovides the balance of your Annual Leave entitlement as	Weekly Hours: 38 hours (Full Time)	
Hours	20	Cessation Date: 2021-03-01 Reason for Cessation: Age Retirement	
Hours	20	5	
Date of Cessation		Salary:	\$133,060.00
		PSA Allowance: Total Salary:	\$32,846.00 \$165,906.00
You may be eligible for severance benefit if you are an ongoing employee and you number of completed years of continuous eligible MOP(5) Act service. Broken per this total (except in circumstances described in the EA).			
If you were previously employed by a State/Territory parliamentarian, on a basis e immediately prior to employment under the MOP(S) Act and if that service has be			
, , , , , , , , , , , , , , , , , , , ,		Gross Entitlement @ \$165,906.00 per annum	\$1.673.85
		Tax @ 47%	\$787.00
		Estimated Net (Gross - Tax)	\$887.14
Payment in Lieu of Long Service Leave - Full Time			
Service: 20 years and 5 months			
		Taken: 0 months and 2 calendar days	
		Gross FT LSL Entitlement: 6.0583 months @ \$165,906.00 per annum:	\$83,759,49
		Tax @ 47% Estimated Net (Gross - Tax)	\$39,367.00 \$44,392.53
Total Net (Estimate): \$45,279.67			

- The cost benefit of being able to self serve information from highly customised modules outweighs the cost and overhead that comes from the PaaS offering
- If you are thinking PaaS, consider the end value of the tools versus the end hosting costs, development and support.

## The future

- MaPS is currently redeveloping the website with a stronger audience focus
- Improved:
  - Information Architecture
  - Design
  - Content
- Leveraging the existing project on GovCMS, but working in another branch – same technology and quicker to deliver
- Opportunities for self service on the site and/or supporting tools accessed from the site



# Thank you

# Questions